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PATENT APPLICATION

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TRANSMITTAL FOR U.S. PATENT APPLICATION
UNDER 37 CFR §1.53(b)

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Sir:

Transmitted herewith for filing is the original patent application of:

Inventor: Robert F. Sheppard
For: *Managing Information Technology (IT) Infrastructure of an Enterprise Using a Centralized Logistics and Management (CLAM) Tool*

Enclosed are:

1. Specification, including 31 Claims and Abstract (103 pages);
2. Formal Drawings (5 pages);
3. This Transmittal form (1 page);
4. Certificate of Mailing by Express Mail (1 page); and
5. Baker Botts L.L.P. return receipt postcard (1 card).

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Date: January 21, 2004

CORRESPONDENCE ADDRESS:

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Patent Trademark Office

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In re Application of: Robert F. Sheppard
Date Filed: January 21, 2004
For: *Managing Information Technology (IT)
Infrastructure of an Enterprise Using a
Centralized Logistics and Management (CLAM) Tool*

Mail Stop Patent Application
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Dear Sir:

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I hereby certify that the attached Patent Application (103 pages, including Specification, Claims, and Abstract), 5 sheets of Drawings, Application Transmittal (1 page), this Certificate of Mailing (1 page), and a Baker Botts acknowledgment postcard are being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 C.F.R. § 1.10 on this 21st day of January, 2004 and is addressed to Mail Stop Patent Application, Commissioner for Patents, P.O. Box 1450, Alexandria, Virginia 22313-1450.

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